Key lessons and ongoing efforts



Keep it positive! Have fun, celebrate progress, and focus on the facts... Not the faults.

Organized effort: A multidisciplinary team and multifaceted approach works.

Set solid goals: Attainable short term goals can help to meet long term expectations.

Get others involved: Seek input, share the efforts and results

- Champions and Leaders
- Others: Professionals and Non-professionals

Recognize common trouble spots

- "Before contact"
- "Patient's environment"
- Glove issues: Not a substitute; Eliminate "GGTTHS" (Gloves Glued to the Hands Syndrome)

Identify barriers and work to overcome them

- Listen and respond to complaints, concerns and questions
- Define, categorize and quantify persistent noncompliance (the last 10%)

Promote growth and lasting success

- Reach out, encourage, assist, and adapt program for others
- Seek ways to apply guidelines and measure compliance in different settings
- Continue the push for cultural change